

# Updating your investments via Manage Your Account

How to guide



#### Manage Your Account

Registration



To get started, you'll need to log in to Manage Your Account. If you haven't already registered, it only takes a couple of minutes and you'll need your pension account number to hand which you'll find on your welcome letter and member certificate. Follow these simple steps:

1. Visit legalandgeneral.com/mya and select Register now.



#### Manage Your Account

Registration cont.

2. Once you have completed the mandatory fields, check the box to confirm you have read the agreement for electronic services and select **Register now**.

It should only take a few minutes

Please read Legal & General's privacy policy which tells you what to expect when we collect your personal information.

Your details

Customer reference number

Please only register using the name and address that you have previously provided to us.

Surname

First name

Date of birth

Day  $\lor$  Month  $\lor$  Year  $\lor$ 

Do you have a UK postcode?

○ Yes ○ No

I'm not a robot

Terms and conditions

Once you have accepted our terms and conditions and we have accepted your use of our Online Services, a binding contract will exist between you (the User) and us (Legal & General).

Register now

have read the agreement for electronic services and wish to use Legal & General's Online Services.



#### Manage Your Account

Registration cont.



3. You will be sent an email to verify your registration. Select the **link** as circled below, then follow the on-screen instructions on your browser and you're all set to go.

From: <u>enquiries@landg.com</u> < <u>enquiries@landg.com</u> > Sent: 25 January 2021 06:13 To: Green, Carole J (Hove) < <u>Carole.Green@landg.com</u> > Subject: Your Legal & General Manage Your Account registration confirmation
Dear Carole,
Thank you for registering for Legal & General Manage Your Account, <u>please us this link to activate your account</u> and to complete registration. If you have problems with the link you can copy and paste this address into your web browse <u>https://myaccount.landg.com/registration/activation?id=99mhhhftc8rcg887kql5gh2v5mmh9q&amp;domain=workplacesavings</u>
For security purposes, this link will expire 72 hours from the time it was sent. If your link has expired please click here and we'll send you a new activation email.
If you haven't requested registration for the service, or you have any problems with your activation link, please contact us.
If you need help or have any other questions, please email us at enquiries@landg.com or call us on 0345 073 0785. Call charges will vary and we may record and monitor calls.
Yours Sincerely, Web Support Team Legal & General
Web Support Team Legal & General



### **Contact information**

Getting in touch

## **Contact information**

Getting in touch



Thank you for taking the time to read this guide. We hope that you now have a better understanding of how to make changes to your pension pot through Manage Your Account.

If you have any questions about your pension, you can contact us (Legal & General) by email at <u>employerdedicatedteam@landg.com</u>.

Alternatively, you can call our helpline on 0345 070 8686. Open between the hours of 8.30am to 7pm Monday to Friday. We may record and monitor calls. Charges may vary.

Thank you for saving with Legal & General.